

# **OPTIMIZING PEOPLE**



DCPROFESSIONAL DEVELOPMENT 2015 ROADMAP





93%

of our students would take another course with their instructor.

Source: DCProfessional Development

# **DCPROFESSIONAL DEVELOPMENT 2015 AND BEYOND**

2015 is set to be a great year for **DCProfessional Development** with lots of new and innovative projects in the pipeline. We are working hard to evolve our training programs and ensure that they continue to deliver the best professional development opportunities to the global data center industry.

Our pioneering Career Progression Framework is being updated with a new Data Center Specialist Credential in Networks and Cabling being introduced towards the end of the year. Our IT Credential has seen great success in Latin America and will be rolled out globally over the next few months.

We are updating our existing courses to ensure they reflect the rapid technological and design changes going on in the industry. To ensure the curriculum is relevant to the region in which it is taught we will also be adapting and updating existing DCS curriculum thereby strengthening the relevance of the global DCS credential.

For those who want their learning in a more digestible format, 6 master classes covering essential topics from DCIM and Data Center Commissioning to the Internet will be available throughout the year. These provide an ideal format to refresh your knowledge in an informal way.

We are embracing new learning technologies by

upgrading our Learning Management System and online course platforms, enabling us to develop top of the range blended learning solutions. You will be able to learn in a live classroom, online, or even in a virtual classroom environment.

We will continue to develop collaborative partnerships with industry-leading organizations as well as strengthening our existing endorsements. Through these strategic partnerships we are able to develop and deliver additional training programs dedicated to our regional markets.

As part of the DatacenterDynamics Group we have our finger on the pulse in this fast-moving industry. DCProfessional Development enjoys unprecedented access to intelligence reports, whitepapers and inside knowledge of the global data center industry — all of which we pass on to you through our training.

DCProfessional Development is going from strength to strength, with over 6,500 data center professionals from world-leading organizations such as Google, Facebook, IBM and Amazon completing our courses. Join us this year for our most extensive training program yet!

If you'd like to receive updates on our upcoming courses please email

marketing@dc-professional.com.



















# **OUR GLOBAL EXPERTS**



Laban



Bertini



Robert Tozer



Turnock



Molloy



Shambrook



Flucker



Fabiano Azevedo



Robert "Dr Bob" Sullivan



Bob Landstrom



Chris Bruderer



Neudorfer



Sherry



Marcelo Barbosa



Grigory Youdin

Shishlov



Foskett



Agustin



Alex Karpinskiy



David Boston



Nelson



Ansett





Garceran





Bitterlin



Michael Fluegeman



Ronnie Tsang



Matthias Hannier

"The course is well designed, well thought out and well written. Thank you." Greg Dixon, Equinix, Australia



We offer training in



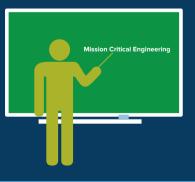
We have delivered over 3,000 online training modules in 2014.



**Over 150 professionals gained** the DCS credential.



Over 6,000 people have attended our classroom training.



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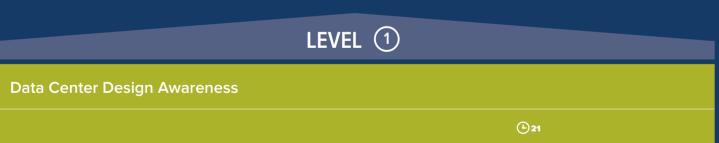
# **CAREER PROGRESSION FRAMEWORK**

CLASSROOM COURSES









# Data Center Health & Safety

As part of our ongoing campaign to improve health and safety in and around the data center, this 1-hour induction course will educate anyone entering a data center on how to ensure the safety of themselves and others.

Email: marketing@dc-professional.com to register your interest



# **Gaining the DCS Credentials**

To gain each DCS credential a student must complete the necessary hours of classroom and online courses from the framework (77 classroom and 40 online), then provide detailed project experience, and a full CV with references. This information is vetted by an external auditor.









# (BL) Blended Learning:

A combination of instructor-led and online learning that gives you access to high quality training where you can study at your own pace.



# (VC) Virtual Classroom:

Participation through an online classroom. Network with other students, access online resources and interact with your instructor. Coming Fall 2015

### E-LEARNING

# Courses based on ASHRAE TC9.9 Datacom Series

These courses are based on the work of ASHRAE's TC9.9.

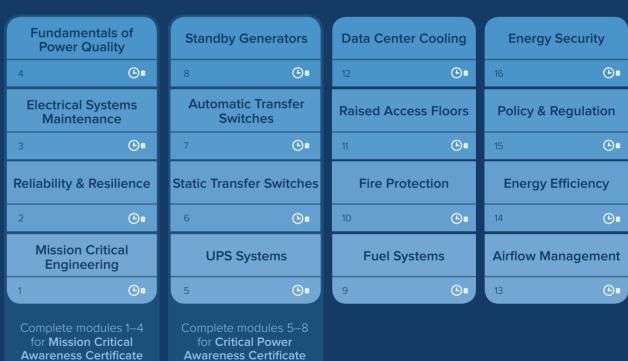


# Certificate in Foundations of Mission Critical Infrastructure

16 modules (or 128 PDHs)

After completing all the course modules and passing the online examinations, the student will receive a Certificate in "Foundations of Mission Critical Infrastructure".





## Recommended minimum participation requirements

For each of the courses on the framework 

If you do not meet some of the criteria, we have suggested minimum educational/ but feel that you have other relevant experience requirements which we feel are necessary to guarantee a satisfactory learning outcome from the course. Further details can be found online.

experience or a working background that you think is appropriate (with transferable skills/knowledge), please contact us to discuss further.

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# **DATA CENTER ENERGY PRACTITIONER**



The Data Center Energy Practitioner (DCEP) Program has been developed by the US Department of Energy to address the need for better energy assessments in data centers.

Its objective is to raise confidence and standards of those involved in energy assessments in data centers to accelerate energy savings.

The Program acknowledges the need for significant skills, knowledge and training to perform accurate energy assessments, using specific software and tools developed by the US Department of Energy.

The Program consists of two levels, although we recommend that both are completed.

### LEVEL 1 **DCEP Generalist**

to have a good understanding of three data center disciplines (HVAC, Electrical and IT equipment) for providing broad recommendations based on the high

### LEVEL 2 **DCEP Specialist**

# DCEP Generalist + Specialist

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# **Learning Objectives**

Students who complete both the Generalist and Specialist training and certification programs will be able to:

- Identify and evaluate energy efficiency opportunities in data centers
- Understand and apply the DOE's DC Pro software tool suite
- · Address energy opportunities in electrical systems, air management, HVAC, and IT equipment.





# **CORPORATE** TRAINING SOLUTIONS

# **Evaluating Your Training Needs**

Working with you, we will complete a gap analysis to define your employees' training needs. Our dedicated skills assessment app will help us to understand the current skills levels of your employees, enabling you to make informed decisions about your corporate training requirements.

# **Developing Your Training Solution**

DCProfessional Development partners with you to find the best training solution for your employees. This can be anything from developing a customized training package for your entire staff of engineers, to processing a registration for a single employee on a public class.

# **Building Your Tailor Made Program**

Through a consultative process we will work with you to build a team development plan specific to your business needs. We will draw from our extensive online and classroom course materials to develop a blended learning package for your tailor made training experience.

# **Training Your Employees**

Once your bespoke training program has been created, your employees can begin their training. All of our courses require students to complete a final online exam which will allow them to get their results immediately. Your employees can monitor their progress on our custom Learning Management System and managers can use a specially adapted interface to monitor performance and maintain records of achievement.



# **INVEST** in your staff & IMPROVE performance







**INCREASE UPTIME** 

IMPROVE PERFORMANCE

RETAIN YOUR STAFE

# Over 38% of organizations only invest in staff training after system downtime.

Over 38% of organizations only cure. Give your data center staff

invest in staff training after system the skills they need to reduce

DCProfessional Development is now offering mission critical learning & development training in these locations

London • Paris • Milan • New York • Istanbul • Singapore • Hong Kong

- Shanghai Auckland Melbourne Sydney Johannesburg



# Become a Data Center Specialist in 2015.

Data Center Specialists are an elite group of data center professionals who have demonstrated a commitment to their professional development and the data center industry.

Not only have they reached the top of DCProfessional Development's pioneering Career Progression Framework but they have demonstrated their skills in the workplace through a detailed portfolio of project experience.

Join the elite and embark on our Career Progression Framework in 2015.

Visit www.dc-professional.com to view our global training calendar.

## Gaining the DCS Credential









In a student must complete the necessary hours of classroom

# **GET IN TOUCH**

# Buying Online & Classroom Vouchers

# For Individuals

Go to our website, choose your course, create a student account and request a proforma invoice that you can take to your HR or Accounts department. Alternatively use a pre-paid voucher.

### **Volume Pricing**

For organizations looking to put 10 or more state through **classroom courses** over the next 12 months we offer volume discounts which can be purchased online – alternatively call your regional contact for more details.

Significant discounts can also be made for organizations wishing to use our **online training** modules by purchasing youchers in volume.

Vouchers can be used against any of our courses by your staff directly—with the online payment system—or alternatively you can distribute them to your workforce via the

**Student Management Interface** for online courses

An online voucher equates to an entire online course or 8 PDHs.

#### **Custom Solutions**

Through consultation we help organizations build a tailor-made team development plan, drawing on all available online and classroom courses, including a staff education management portal.

We can build you an online training portal skinned to your corporate brand and you can choose your own selection of online courses.

In the classroom environment we can deliver in-house training on a per seat/per day basis with volume discounts of up to 25%. We can even help you build your own classroom training schedule from a wide selection of existing modules

If you are interested in building a customized solution please email us at:

info@dc-professional.com

# Contact a Training Consultant

If you would like to talk to the team about any of our programs please contact the relevant regional office – see global/regional contacts below.

#### **Global contacts:**

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